



CITY OF AUBURN HILLS
City Council Workshop Meeting
Minutes

November 2, 2020

CALL TO ORDER: Mayor McDaniel at 5:35 p.m.

LOCATION: Virtual Meeting

Present: Mayor McDaniel, Council Members Burmeister, Kittle, Knight, Marzolf, Moniz and Verbeke

Absent: None

Also Present: City Manager Tanghe, Assistant City Manager Grice, Manager of Business Development Carroll, City Attorney Beckerleg, Director of Authorities Skopek, City Clerk Pierce, Deputy Clerk Klassen, Fire Chief Taylor, Assistant Chief Macias, Firefighter Robinson, Firefighter Solomon, Accountant Bommarito

Topics: The Benefits of ET3 and Occupancy Data Report

ET3: Emergency Triage, Treat and Transport

The Fire Department presented the importance of providing the community with improvements within the Fire Department called ET3, Emergency Triage, Treat and Transport. There are seven strategic goals that have been identified. Overall the ET3 Model will provide person-center care, encourage appropriate utilization of services and increase the efficiency of the EMS system.

It was explained that the current model follows the 911 call from the patient to the transportation to a covered destination. The ET3 model will follow the 911 call in one of three avenues: transportation to a traditional Emergency Room, transportation to an alternative destination (i.e. urgent care or doctor's office) or care taking place onsite via telehealth with a local ER. The telehealth connection is a secure Zoom type call and is available 24/7.

The benefits of ET3 include providing a better service to the community by allowing patients to be treated in their home via telehealth or at an alternative destination versus transportation to the ER. Patient safety is not compromised due to collaboration with physician before patient transport. It creates a cost recovery mechanism for the Fire Department for patients that are not transported. This system allows accurate treatment of the patient with the level of urgency needed.

Additionally there are challenges with ET3. Not all insurances are participating in the program at this time and there are cumbersome oversight and compliance procedures and additional administration time. The other challenge include educating the public properly.

It was discussed, that originally the Oakland County Medical Control Authority was not in favor of this program but after seeing the immediate benefits to the community, they are supportive.

Council thanked the Fire Department for their leadership with this program and for thinking outside of the box for what is best for the residents. This program will begin January 2021.

Occupancy Data:

Chief Taylor presented the facts regarding the current status of inspections for the City. Currently there is almost 21 million square footage of buildings that need to be inspected to aid in the reduction of community risk. Of the 21 million, 25.56% of the buildings are considered high hazard including schools, hospitals, nursing homes, explosives plants, refineries, high-rise buildings, and other high life-hazard or large fire-potential occupancies and they need to be inspected every year. 62.58% of the buildings are considered medium hazard including apartments, offices, mercantile, and industrial occupancies not normally requiring

extensive rescue or firefighting forces and require an inspection every two years. The remaining 11.87% are considered low hazard and those inspections take place every three years and include one-, two-, or three-family dwellings and scattered small businesses and industrial occupancies.

The challenge with this amount of square footage is keeping the information up to date with the Fire Fighter Right to Know requirements as well as the other State requirements. Chief Taylor stated that she is currently encouraging the County to conduct a GIS study group.

The meeting adjourned at 6:47 PM.

Kevin R. McDaniel, Mayor

Kristine Klassen, Deputy Clerk